

REQUIRED INTERPRETER FORM

Client Name: _____

Address : _____ City : _____ Postal code: _____

Phone Number : _____ Cell phone Number : _____

Date of Birth : _____ (YYYY/MM/DD)

Driver's license Number : _____

Program Number: _____

Dear,

When you joined the program on _____ (YYYY/MM/DD) you were accompanied by Mrs. / Mr. _____ (First Name and Last Name, in block letters) who was responsible for the communication between you and us.

Since you speak neither French nor English, you will understand that communication is impossible without an interpreter.

Because the ignition interlock program goes well beyond the privilege to drive, an interpreter is required to explain the terms and conditions that govern it. This is essential because, as mentioned in the service agreement you signed, failure to comply with the conditions may result in the revocation of your driver's license.

So, in order to provide functional communication and enable us to provide you with an adequate service, we establish the following:

- That you are always accompanied by someone who can translate the communications (in French or in English).

This person will have to:

- Be present at each of your visits to a service center;
- Complete the written statements on your behalf (in French or English);
- Sign the documents on your behalf;
- Disclose his name and phone number in case we need to contact you;
- Contact us by phone, if you need assistance.

We emphasize that it is in your interest to fully understand the restrictions, obligations and implications of the program and effective communication is the only way to achieve this.

You will understand, therefore, that without an interpreter, it will be impossible for us to serve you.

Yours truly

Name of the Smart Start Representative

Signature of the Smart Start Representative

Date

CC handed to the SAAQ and Smart Start