

REQUIRED DOCUMENTATION FOR THE INSTALLATION APPOINTMENT



**YOUR DRIVER'S LICENCE
ISSUED BY THE SAAQ**



**YOUR VALID VEHICLE
REGISTRATION CERTIFICATE**



**PROOF OF VALID
VEHICLE INSURANCE**



**PROOF THAT THE PREVIOUS
IGNITION INTERLOCK HAS BEEN
REMOVED BY THE PREVIOUS
PROVIDER (e.g.: invoice)**

If one or more of these documents are missing
or invalid, the service centre may not serve you.



FIND A SERVICE CENTRE NEAR YOU

We have more than 100 service centres across
the province of Québec.

Visit www.smartstartquebec.ca or call us at
1-844-459-1697 to find a Smart Start service
centre near you and schedule your installation
appointment.



For more information about Québec's
Ignition Interlock program:

SMART START
www.smartstartquebec.ca
1-844-459-1697

Société de l'assurance
automobile

Québec 

1-800-361-7620
<https://saaq.gouv.qc.ca>

QUÉBEC IGNITION INTERLOCK PROGRAM

TRANSITION PROCESS



**SMART
START**
CANADA 

1-844-459-1697
www.smartstartquebec.ca

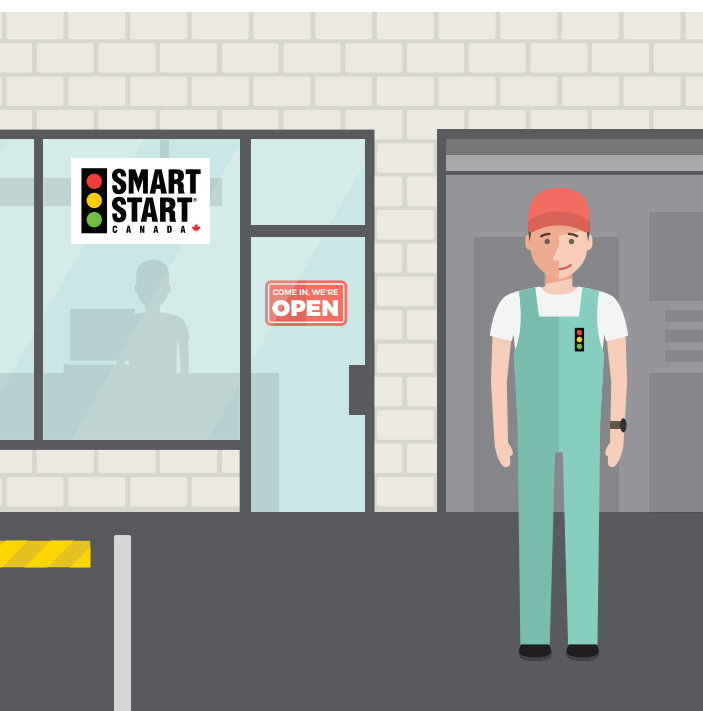
WELCOME TO SMART START!

On December 1st 2018, Smart Start became the new provider for Québec's Ignition Interlock program.

Participants of the program with lengths that extend beyond November 30th 2019 will be required to change their current program provider to Smart Start. The transition of these participants will end on November 30th 2019. It is necessary that the current provider's device be uninstalled and a new Smart Start device be installed.

This leaflet explains how to perform the transition from your current provider to Smart Start.

Please note that the transition process is subject to conditions defined by the SAAQ.



WHO SHOULD TRANSITION?

The SAAQ is responsible for determining who should transition and will contact those participants by mail, informing them to change providers.

TRANSITION PROCESS

- 1 Contact your current Ignition Interlock provider and arrange an appointment to have the device uninstalled at one of their service centres.
- 2 Call us at **1-844-459-1697** or visit our website at www.smartstartquebec.ca to schedule an installation appointment within 24 hours of removing the old device. You must contact us at least 3 days before your old device is removed to ensure you have an appointment within the 24-hour period after uninstallation.
- 3 Smart Start will confirm the date, time, and address of the ignition interlock installation appointment. This appointment should ideally take place either the same day or the day after the removal of the old device.
- 4 Smart Start will attempt to accommodate the participant to provide an alternative date should the initial proposed installation date not coincide with the removal date by the previous provider. However, the participant must first communicate with both providers to ensure that both appointments occur within the shortest time as possible.



PROGRAM PRICING

Program participants assume all costs incurred related to the program.

INITIAL INSTALLATION	Free for transitioning participants, during the year of transition
CALIBRATION/ MONTHLY SERVICES	\$61.00 <i>Plus any applicable taxes</i>
REMOVAL	Free

MISSED APPOINTMENTS

Participants who miss the agreed appointment time and have not communicated their absence with Smart Start at least 24 hours in advance will be charged a fee of \$150.